

PROYECTOS DE CRECIMIENTO ECONÓMICO Y GOBERNANZA

ECONOMIC GROWTH AND GOVERNANCE

TA TO SUPPORT COMPETITIVENESS, QUALITY AND BUSINESS DEVELOPMENT SERVICES FOR MSMEs	
Our role	Partner
Client	Ministry of Industry, Commerce and SMEs
Description	<p>The main objectives of the project are:</p> <ul style="list-style-type: none"> ✓ Train the advisors of the CentroMipymes in Cleaner Production, Circular Economy, Commercial Intelligence, Associativity and cross-cutting issues, such as gender and decent work. ✓ Train the advisors of the CentroMipymes in certification support services. Includes: Calibration of equipment for companies and completion of the initial audit for certification by the certifying entity, including payment of 80% of the initial audit. ✓ Train the providers of Business Development Services of the CentroMipymes in the areas of Quality, Safety, Environment <p>Likewise, AENOR has been the coordinating entity for the component of support for the certification of companies in the province of Santo Domingo and North, East and South regions of the country, training and accompanying advisors of the CentroMipymes and the 220 MSMEs in the process of implementation of certifiable management systems.</p>
Country	Dominican Republic
Year	2019. On-going
Budget	Project: 1,700,460€. AENOR 45%
Key areas	Competitiveness and strengthening of the private sector

ORGANIZATIONAL DIAGNOSTIC CONSULTING AND PROCESSES NATIONAL EMERGENCY SYSTEM 9-1-1	
Our role	Leader
Client	Ministry of Presidency
Description	<p>Drive and perform an organizational audit and diagnosis of the 9-1-1 system management processes and models, based on international standards and national regulations, to identify opportunities in the work systems and establish improvement actions that allow raising the degree of economy, efficiency and efficiency in its operations and services.</p>
Country	Dominican Republic
Year	2019. Finished
Budget	30,000€
Key areas	Institutional development and public administration

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CHARACTERIZATION AND EVALUATION OF THE QUALITY IN THE PROVISION OF PORT SERVICES IN THE MAIN PORTS AND PORT TERMINALS OF COSTA RICA	
Our role	Partner
Client	Regulatory Authority of Public Services of Costa Rica
Description	Carry out a characterization and evaluation of the quality in the provision of port services in the main ports of Costa Rica, applying good practices and references in port administration and quality of service, which favors the improvement of quality in the provision of services regulated by the Regulatory Authority.
Country	Costa Rica
Year	2019. Finished
Budget	Project: 121,200€. AENOR 90%
Key areas	Institutional development and public administration

EVALUATION OF QUALITY IN PAID PUBLIC TRANSPORT OF PEOPLE, RAILWAY MODES AND MAJOR CABOTAGE ACCORDING TO THE UNE EN 13816 STANDARD, QUALITY IN PUBLIC PASSENGER TRANSPORT	
Our role	Partner
Client	Regulatory Authority of Public Services of Costa Rica
Description	Carry out quality evaluations in the provision of public transport services, railways and major cabotage in Costa Rica according to the UNE EN 13816 Quality standard in public passenger transport, which favors the improvement of quality in the provision of services regulated by the Regulatory Authority of Public Services
Country	Costa Rica
Year	2019. Finished
Budget	Project: 34,800 €. AENOR 70%
Key areas	Institutional development and public administration

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CHARACTERIZATION AND EVALUATION OF THE QUALITY IN THE PROVISION OF PORT SERVICES IN THE MAIN PORTS AND PORT TERMINALS OF COSTA RICA- PHASE II

Our role	Partner
Client	Regulatory Authority of Public Services of Costa Rica
Description	Carry out a characterization and evaluation of the quality in the provision of port services in the main ports of Costa Rica, applying good practices and references in port administration and quality of service, which favors the improvement of quality in the provision of services regulated by the Regulatory Authority.
Country	Costa Rica
Year	2020. Ongoing
Budget	Project: 60.805 €. AENOR 80%
Key areas	Institutional development and public administration

LOCAL TECHNICAL ASSISTANCE SERVICES IN THE FIELD OF REGIONAL ECONOMIC INTEGRATION AND TRADE FACILITATION FOR THE INTEC PROJECT

Our role	Partner
Client	SIECA
Description	The general objective of the project of which this contract is part is the following: "Reduce regional obstacles to competitiveness and diversification in Central America, facilitating Trade and increasing the ability to market goods and services."
Country	Central American Countries
Year	2019. Ongoing
Budget	Project: 820,000 €. AENOR 20%
Key areas	Regional integration

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TMEA FRAMEWORK CONTRACT TO SUPPORT ENHANCEMENT OF PRIVATE SECTOR CERTIFICATION	
Our role	Leader Consortium
Client	TradeMark East Africa
Description	<p>The outcome of this set of assignments is to increase market access for goods originating from the East African Community partner States through certification to relevant international standards. Sample assignments: GlobalGAP certification, HACCP and ISO 22000 certification. The goals are:</p> <ul style="list-style-type: none"> Increasing product and process certification for private businesses and members of cooperatives Maintaining certification status Linking certified firms to markets <p>Two firms are approved for the FWA. So far, AENOR Consortium has been awarded for the only tender called under FWA: CONSULTANCY TO PROVIDE TRAINING SERVICES TO KENYA BUREAU OF STANDARDS STAFF IN NAIROBI.</p>
Country	Kenia, Tanzania, Uganda, Rwanda, Burundi, South Sudan, DRC, Ethiopia, Somaliland.
Year	2019. On-going
Budget	75.000 €
Key areas	Competitiveness and strengthening of the private sector

SERVICES TO CARRY OUT INTERMEDIATE EVALUATION AND ADJUSTMENTS OF THE INSTITUTIONAL STRATEGIC PLAN 2020 - 2023	
Our role	Sole contractor
Client	CENPROMYPE
Description	<p>Make adjustments to the CENPROMYPE Institutional Strategic Plan 2020 - 2023 (PEI) taking into account the changes in the economic and social context that affect MSMEs, especially those of the SICA Region. The specific objectives are:</p> <ol style="list-style-type: none"> Carry out the mid-term evaluation of the PEI, determining the relevance, coherence, effectiveness, efficiency, and impact achieved during the period. Carry out analysis on the contribution of the results to the strategic objectives of the institution. Based on the analysis and modifications made to the PEI, adjust the Biannual Operational Plan 2021 - 2022 in its results chain and budget. Propose improvements to the monitoring and evaluation mechanism aimed at reflecting the impacts of the institutional intervention, according to the adjustments to the planning
Country	Guatemala, El Salvador, Honduras, Nicaragua, Belice, Panama and Dominican Republic
Year	2021. On-going
Budget	25.400 €
Key areas	Regional integration and good governance practices