

# PROYECTOS DE CALIDAD Y SEGURIDAD

## QUALITY AND SECURITY

### BTSF 2017 96 05: ORGANISATION AND IMPLEMENTATION OF TRAINING ACTIVITIES ON NEW AGRI-FOOD INVESTIGATION TECHNIQUES AIMING AT IDENTIFYING POTENTIAL FRAUD ALONG THE AGRI-FOOD CHAIN AND ON THE E-COMMERCE OF AGRI-FOOD UNDER THE “BETTER TRAINING FOR SAFER FOOD” INITIATIVE

<b>Our role</b>	Sole contractor
<b>Client</b>	European Health and Digital Executive Agency (HaDEA), former Consumers, Health, Agriculture and Food Safety Executive Agency (CHAFAEA)
<b>Description</b>	This project covers the organization of 12 three-day training courses on agri-food investigation techniques to be deployed during official controls performed in accordance with Regulation EU 2017/625, at identifying potential fraud along the agri-food chain and on the e-commerce of agri-food.
<b>Country</b>	EU MEMBER STATES / CANDIDATE COUNTRIES / EEA & EFTA COUNTRIES
<b>Year</b>	2017 - 2021. On going 2017 – 2019 (1st phase finished); 2019-2021 (2nd phase ongoing)
<b>Budget</b>	Project: 1,726,956€ - AENOR 100 % 1st phase: 876,708€ - 100% implemented – 876,708€ (finished) 2nd phase: 850,248€ - 20% implemented – 170,041.60€ (ongoing)
<b>Key areas</b>	Health, agriculture and agri-food safety E-commerce controls on agrifood

### BTSF 2015 96 01: ORGANISATION AND IMPLEMENTATION OF TRAINING ACTIVITIES ON THE ORGANIC FARMING SCHEME UNDER THE BETTER TRAINING FOR SAFER FOOD INITIATIVE (BTSF)

<b>Our role</b>	Partner
<b>Client</b>	European Health and Digital Executive Agency (HaDEA), former Consumers, Health, Agriculture and Food Safety Executive Agency (CHAFAEA)
<b>Description</b>	The contract covers the organisation of a course on official controls (Regulation (EC) No 2017/625) of organic farming scheme according to the EU legislative and policy framework on organic production and labelling of organic products (Regulation (EC) No 834/2007 on organic production and labelling of organic products).
<b>Country</b>	EU MEMBER STATES & CANDIDATE & EFTA / EEA COUNTRIES
<b>Year</b>	2016 – 2021. On going 2016 - 2018 (1st phase finished); 2018–2021 (2nd phase ongoing)
<b>Budget</b>	Project: 1,919,649€ - AENOR 30% 1st phase: 966,280 € - 100% implemented – 288,093.31€ (finished) 2nd phase: 995,606 € - 100% implemented- 204,814.26€ 292,591,79€ (finished)
<b>Key areas</b>	Health, agriculture and food safety Official controls

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### BTSF 2017 96 15: ORGANISATION AND IMPLEMENTATION OF TRAINING ACTIVITIES ON PREVENTION, MONITORING AND CONTROL OF ANTIMICROBIAL RESISTANCE (AMR) IN THE CONTEXT OF AN OVERALL 'ONE HEALTH' APPROACH INVOLVING BOTH VETERINARY AND HUMAN FIELDS UNDER THE "BETTER TRAINING FOR SAFER FOOD" INITIATIVE

<b>Our role</b>	Leader
<b>Client</b>	European Health and Digital Executive Agency (HaDEA), former Consumers, Health, Agriculture and Food Safety Executive Agency (CHAFAEA)
<b>Description</b>	<p>The present project covers the organization and implementation of training activities on prevention, monitoring and control of antimicrobial resistance (AMR) to mainly non-EU countries in the context of an overall 'One Health' approach involving both veterinary and human fields under the Better Training for Safer Food initiative.</p> <p>The objective of the training is to develop cooperation activities on AMR at international level with a view to further raise awareness about the AMR threat and ways to best address it, to promote international recommendations and contribute to the adoption and implementation of measures to tackle AMR nationally and regionally</p>
<b>Country</b>	NON-EU COUNTRIES
<b>Year</b>	2018-2024. On going
<b>Budget</b>	Project: 2,130,922€ - AENOR 82% 1st phase: 1,065,461€ - 60% implemented (on going) 2nd phase: 1,065,461€ - foreseen to be implemented
<b>Key areas</b>	Health, agriculture and food safety

### BTSF 2017 96 13: ORGANISATION AND IMPLEMENTATION OF TRAINING ACTIVITIES ON THE SUSTAINABLE USE OF PESTICIDES, WITH A FOCUS ON INTEGRATED PEST MANAGEMENT UNDER THE BETTER TRAINING FOR SAFER FOOD INITIATIVE

<b>Our role</b>	Leader
<b>Client</b>	European Health and Digital Executive Agency (HaDEA), former Consumers, Health, Agriculture and Food Safety Executive Agency (CHAFAEA)
<b>Description</b>	<p>The present project has as objective the organization and implementation of training activities on the sustainable use of pesticides, with a focus on Integrated Pest Management under the Better Training for Safer Food initiative (BTSF).</p> <p>This implementation includes preparation of the training materials, organization of seminars and management of participants documentation. The trainings consist of a balanced mix of theoretical and practical but with emphasis on the practical exercises within a good mix of interactive learning methodologies (simulations, case studies, field visits, etc..).</p>
<b>Country</b>	EU MEMBER STATES & CANDIDATE & EFTA / EEA COUNTRIES
<b>Year</b>	2018-2023. On going
<b>Budget</b>	Project: 1,982,266€ - AENOR 89% 1st phase: 832,177€ - 100% implemented 2nd phase: 973,846€ - ongoing
<b>Key areas</b>	Health, agriculture and food safety

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### BTSF 2015 96 03 - ORGANISATION AND IMPLEMENTATION OF TRAINING ACTIVITIES ON PLANT HEALTH SURVEYS UNDER THE BETTER TRAINING FOR SAFER FOOD INITIATIVE (BTSF)

<b>Our role</b>	Leader
<b>Client</b>	European Health and Digital Executive Agency (HaDEA), former Consumers, Health, Agriculture and Food Safety Executive Agency (CHAFAEA)
<b>Description</b>	<p>The contract covers the organisation of a course in which the objective is to provide a clear and harmonised understanding of the key elements of the relevant International Standards (in particular International Standard for Phytosanitary Measures No. 6 and 8) and best practices for planning surveys, in particular defining their objectives and statistical basis, their implementation and their reporting. The course also covers the application, documentation and reporting requirements for the Commission Work Programme.</p> <p>The scope of the proposed training is the planning, implementation and reporting of surveys of the Union territory, in the context of the Commission Work Programme.</p>
<b>Country</b>	EU MEMBER STATES & CANDIDATE & EFTA / EEA COUNTRIES
<b>Year</b>	2016 - 2020. Finished 2016 – 2018 (1st phase finished); 2018 -2020 (2nd phase finished)
<b>Budget</b>	Project: 1,266,252.87€ - AENOR 83%
<b>Key areas</b>	Health, agriculture and food safety

### 2015 86 04: SERVICES TO DEVELOP AND PROVIDE TRAINING IN INTERNET INVESTIGATIONS FOR THE CONSUMER PROTECTION COOPERATION (CPC) AND CONSUMER PRODUCT SAFETY NETWORKS (CSN) - ('E-ENFORCEMENT ACADEMY')

<b>Our role</b>	Leader
<b>Client</b>	Consumers, Health, Agriculture and Food Safety Executive Agency (CHAFAEA)
<b>Description</b>	<p>The main objective of the contract is to provide high-quality seminars and learning materials to support the exchange of views and dialogue of national consumers protection authorities and the network of authorities responsible for consumer product safety with a view to create common tools and methods to face the challenges of ensuring protection to consumers in online trade (e-enforcement).</p> <p>More than 50 activities/materials of different types per year WERE launched.</p>
<b>Country</b>	EU MEMBER STATES & CANDIDATE & EFTA / EEA COUNTRIES
<b>Year</b>	2016 – 2019. Finished 2016 – 2018 (1st phase finished); 2018 -2019 (2nd phase finished)
<b>Budget</b>	Project: 1,745,000€ - AENOR 68%
<b>Key areas</b>	E-consumers, E-commerce, Digitalization, e-Market surveillance, consumer protection, product safety.

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### BTSF 2020 96 02 - ORGANISATION AND IMPLEMENTATION OF TRAINING ACTIVITIES ON PLANT HEALTH SURVEYS UNDER THE BETTER TRAINING FOR SAFER FOOD INITIATIVE (BTSF)

<b>Our role</b>	Leader
<b>Client</b>	Consumers, Health, Agriculture and Food Safety Executive Agency (CHAFAEA)
<b>Description</b>	<p>The contract covers the organisation of a course in which the objective is to provide the key elements of the relevant EU regulatory framework and International Standards, as well as best practices for planning, executing, and reporting surveys, to allow efficient, effective, and early pest detection supported by latest technologies available, and EU research resources, as well as with the administrative and financial resources that the EC makes available.</p> <p>The scope of the proposed training is the planning, implementation and reporting of surveys of the Union territory, in the context of the Commission Work Programme.</p>
<b>Country</b>	EU MEMBER STATES & CANDIDATE & EFTA / EEA COUNTRIES
<b>Year</b>	2020-2022 (First phase – 24 months) On-going 2022-2024 (Second phase – 24 months) Foreseen
<b>Budget</b>	Project: 1,615,800€ - AENOR 100%
<b>Key areas</b>	Health, agriculture and food safety

### 2020 86 01: SERVICES TO DEVELOP AND PROVIDE TRAINING IN INTERNET INVESTIGATIONS FOR THE CONSUMER PROTECTION COOPERATION (CPC) AND CONSUMER PRODUCT SAFETY NETWORKS (CSN) - ('E-ENFORCEMENT ACADEMY2 - E-EA2')

<b>Our role</b>	Leader
<b>Client</b>	European Innovation Council and SMEs Executive (EISMEA), formerly Consumers, Health, Agriculture and Food Safety Executive Agency (CHAFAEA)
<b>Description</b>	<p>The main objective of the contract is to provide high-quality seminars and learning materials to support the exchange of views and dialogue of national consumers protection authorities and the network of authorities responsible for consumer product safety with a view to create common tools and methods to face the challenges of ensuring protection to consumers in online trade (e-enforcement).</p> <p>More than 50 activities/materials of different types (e-learning, master classes, webinars, blogposts, newsletters, wiki pages, country specific trainings, etc.) per year ARE BEING LAUNCHED.</p>
<b>Country</b>	EU MEMBER STATES & CANDIDATE & EFTA / EEA COUNTRIES
<b>Year</b>	2020-2021 (First phase - 18 months) On-going 2021-2023 (Second phase – 18 months) Foreseen
<b>Budget</b>	Project: 1,499,838€ - AENOR 84%
<b>Key areas</b>	E-consumers, E-commerce, Digitalization, e-Market surveillance, consumer protection, product safety.

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### BTSF 2016 96 07: ORGANISATION AND IMPLEMENTATION OF TRAINING ACTIVITIES ON PREVENTION AND CONTROL OF ANTI-MICROBIAL RESISTANCE (AMR) IN THE CONTEXT OF AN OVERALL 'ONE HEALTH' APPROACH TO PREVENTION AND CONTROL OF INFECTIONS AND REDUCING ANTIMICROBIAL RESISTANCE UNDER THE "BETTER TRAINING FOR SAFER FOOD" INITIATIVE

<b>Our role</b>	Sole contractor
<b>Client</b>	European Health and Digital Executive Agency (HaDEA), former Consumers, Health, Agriculture and Food Safety Executive Agency (CHAFAEA)
<b>Description</b>	<p>The present project has as objective the organization and implementation of training activities on prevention and control of anti-microbial resistance (AMR) in the context of an overall 'one health' approach to prevention and control of infections and reducing antimicrobial resistance.</p> <p>The objective of the training is to further harmonize the approaches and practices of the Member States in order to increase the efficacy of the competent authority to verify compliance with the legal requirements in the field of distribution and use of antimicrobials and AMR monitoring, reporting and control.</p>
<b>Country</b>	EU MEMBER STATES & CANDIDATE & EFTA / EEA COUNTRIES / THIRD COUNTRIES
<b>Year</b>	2017 – 2022. On going 2017- 2019 (1st phase finished); 2019 -2021 (2nd phase ongoing)
<b>Budget</b>	Project: 2,143,851.65€ - AENOR 100 % 1st phase: 1,067,396.40€ - 100% implemented 2nd phase: 1,076,455.25€ - 20% implemented – 215,291€ (ongoing)
<b>Key areas</b>	Health, agriculture and food safety

### BTSF 2013 96 12: ORGANISATION AND IMPLEMENTATION OF TRAINING ACTIVITIES ON FOOD HYGIENE AT PRIMARY PRODUCTION UNDER THE "BETTER TRAINING FOR SAFER FOOD" INITIATIVE

<b>Our role</b>	Partner
<b>Client</b>	Consumers, Health, Agriculture and Food Safety Executive Agency (CHAFAEA)
<b>Description</b>	<p>This project covered the organisation of 14 four-day training courses on food hygiene at primary production level (production, growing/rearing/harvesting, including transport, storage and handling), in the following fields:</p> <ul style="list-style-type: none"> <li>•Domestic land animals and products of animal origin derived thereof;</li> <li>•Aquatic animals and products of animal origin derived thereof;</li> <li>•Food of non-animal origin.</li> </ul> <p>The courses included site visits to primary production establishments</p>
<b>Country</b>	EU MEMBER STATES & CANDIDATE & EFTA / EEA COUNTRIES
<b>Year</b>	2014-2018. Finished 2014- 2016 (1st phase finished); 2016 -2018 (2nd phase finished)
<b>Budget</b>	Project: 2,146,558€ - AENOR 54%
<b>Key areas</b>	Health, agriculture and food safety

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### BTSF 2018 96 06: ORGANISATION AND IMPLEMENTATION OF TRAINING ACTIVITIES ON PLANT HEALTH CONTROLS UNDER THE "BETTER TRAINING FOR SAFER FOOD" INITIATIVE

<b>Our role</b>	Sole contractor
<b>Client</b>	European Health and Digital Executive Agency (HaDEA), former Consumers, Health, Agriculture and Food Safety Executive Agency (CHAFAEA)
<b>Description</b>	<p>The objective of the training is to provide a common and unambiguous understanding of EU updated plant health control rules and its' correct, harmonized and effective implementation across the EU.</p> <p>Furthermore, it should allow the exchange of information and experience amongst MS and increase the efficacy of plant health services in: Control/Exclusion of the risk of HO associated with plant and plant products moved within the EU Import controls, specific provision and procedures for non-timber forest products and protection of the EU territory against introduction of HO; detection and eradication of outbreaks.</p>
<b>Country</b>	EU MEMBER STATES & CANDIDATE & EFTA / EEA COUNTRIES
<b>Year</b>	2019 - 2023. On going
<b>Budget</b>	Project: 2,459,722€ - AENOR 100% 1st phase: 1,248,569€ - 20% implemented – 249,713.80€ (ongoing) 2nd phase: 1,211,153€ - 0% implemented
<b>Key areas</b>	Health, agriculture and food safety

### BTSF 2019 96 03: ORGANISATION AND IMPLEMENTATION OF TRAINING ACTIVITIES ON NEW PLANT HEALTH REGIME UNDER THE "BETTER TRAINING FOR SAFER FOOD" INITIATIVE.

<b>Our role</b>	Leader
<b>Client</b>	European Health and Digital Executive Agency (HaDEA), former Consumers, Health, Agriculture and Food Safety Executive Agency (CHAFAEA)
<b>Description</b>	<p>The contract covers the organisation of a course in which the objective is to protect the living products of EU agriculture, horticulture and forestry, public and private green and the environment by preventing the entry and spread of non-native pests and to ensure that healthy plant material is used at the beginning of the chain of plant production, by preventing the spread of pests in seeds and planting material.</p> <p>The present BTSF project lays down within the global BTSF training strategy on Plant Health.</p>
<b>Country</b>	EU MEMBER STATES & CANDIDATE & EFTA / EEA COUNTRIES
<b>Year</b>	2020 - 2024. On going
<b>Budget</b>	Project: 2,475,744€ - AENOR 84% 1st phase: 1,250,411€ - 20% implemented – 250,088€ (ongoing) 2nd phase: 1,225,333€ - 0% implemented
<b>Key areas</b>	Health, agriculture and food safety

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### BTSF 2012 96 06: ORGANISATION AND IMPLEMENTATION OF TRAINING ACTIVITIES ON AUDIT SYSTEMS AND INTERNAL AUDITING UNDER THE "BETTER TRAINING FOR SAFER FOOD" INITIATIVE

<b>Our role</b>	Leader
<b>Client</b>	Consumers, Health, Agriculture and Food Safety Executive Agency (CHAFAEA)
<b>Description</b>	The project will aim at raising awareness and at improving the understanding of how to set up and implement a National Audit System (NAS) for auditing of official controls within Competent Authorities. This training is specifically aimed with officials who are directly involved in auditing of official controls under the NAS. This includes both auditors and technical experts seconded to the audit team to provide expertise to the audit team.
<b>Country</b>	EU MEMBER STATES & CANDIDATE & EFTA / EEA COUNTRIES
<b>Year</b>	2013 - 2018. Finished 2013 – 2015 (1st phase finished); 2016 – 2018 (2nd phase finished)
<b>Budget</b>	Project: 2,437,557.08€ - AENOR 55%
<b>Key areas</b>	Health, agriculture and food safety

### BTSF 2016 96 08: ORGANISATION AND IMPLEMENTATION OF TRAINING ACTIVITIES ON THE EU RULES ON GENERAL FOOD LABELLING AND CLAIMS AS WELL AS ON SPECIFIC CATEGORIES OF FOODS SUCH AS FOOD SUPPLEMENTS, FOODS WITH ADDED VITAMINS AND MINERALS AND FOOD FOR SPECIFIC GROUPS OF THE POPULATION UNDER THE "BETTER TRAINING FOR SAFER FOOD" INITIATIVE

<b>Our role</b>	Partner
<b>Client</b>	European Health and Digital Executive Agency (HaDEA), former Consumers, Health, Agriculture and Food Safety Executive Agency (CHAFAEA)
<b>Description</b>	<p>The objective of the present project is to disseminate best practices for control procedures, improving knowledge of this area of work and ensuring consistent and rigorous implementation of rules across the Union.</p> <p>The training will mainly be addressed to Member State staff involved in supervision, planning and coordinating of control activities on food labelling requirements in general and of the foods described above (preferably at central level), as well as field inspectors in this/those authority/ies in charge of carrying out such controls.</p>
<b>Country</b>	EU MEMBER STATES & CANDIDATE & EFTA / EEA COUNTRIES
<b>Year</b>	2017 - 2022. On going 2017–2019 (1st phase finished); 2019 – 2021 (2nd phase ongoing)
<b>Budget</b>	Project: 1,740,000€ - AENOR 10% 1st phase: 870,000 € – 100% implemented – 81,805.80€ (finished) 2nd phase: 870,000 € – 20% implemented – 16,343€ (ongoing)
<b>Key areas</b>	Health, agriculture and food safety

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AENOR CERTIFICATION N MARK FOR PLASTIC PRODUCTS	
Our role	Sole contractor
Client	Multi-client
Description	<p>AENOR N Mark enables a manufacturer to demonstrate that its product complies with the specific quality and safety requirements established in the provisions of a Spanish, European or international standards and technical specifications. This display of conformity is based on rigorous monitoring of manufacturing processes and testing of end products carried out by AENOR and enables holders of the N Mark to place their high-quality certified products on the market and to strength confidence in customers.</p> <p>AENOR has more than 800 certificates with this brand granted to plastic products manufactured in 195 production centers located in 30 countries. These are manufacturers of products for supply and irrigation; sanitation; gas supply; hot, cold and heating water; evacuation; hoses and connections, or PVC profiles for windows and waterproofing sheets among others.</p>
Country	Worldwide
Year	From 1990
Budget	2017 to Q4 2021: 10,769,223€
Key areas	Product safety

AENOR CERTIFICATION N MARK FOR ELECTRIC AND TELECOMUNICATION WIRES	
Our role	Sole contractor
Client	Multi-client
Description	<p>AENOR N Mark enables a manufacturer to demonstrate that its product complies with the specific quality and safety requirements established in the provisions of a Spanish, European or international standards and technical specifications. AENOR N mark for low voltage electric wires certifies product compliance with electrical safety standards. Any electric wire product bearing the N MARK guarantees that it is safe for the consumer.</p> <p>The certification of cables with the AENOR Mark &lt;HAR&gt; is carried out according to the common European agreement for certifying harmonised cables (HAR Agreement), which AENOR signed. The AENOR &lt;HAR&gt; Mark for cables is a common European framework for insulated cables in accordance with European Standards and Harmonisation documents.</p>
Country	Worldwide
Year	From 1990
Budget	2017 to Q4 2021: 1,496,662€
Key areas	Product safety

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AENOR CERTIFICATION N MARK FOR SANITARY TAPWARE PRODUCTS	
Our role	Sole contractor
Client	Multi-client
Description	<p>Spanish legislation in Royal Decree 358/1985 establishes the compliance with technical standards of sanitary taps and fittings for use in personal hygiene facilities, kitchens and laundry areas, and their certification by the Ministry of Industry and Energy. This law stipulates the mandatory compliance of sanitary taps and fittings with the technical standards.</p> <p>The certificate of conformity with standards established by AENOR CERTIFICATION N MARK FOR SANITARY TAPWARE PRODUCTS is recognized by the Spanish Ministry of Industry Energy and Tourism as an alternative to Royal Decree 358/1985. Any sanitary tapware product bearing the N MARK guarantees that it is safe for the consumer.</p>
Country	Worldwide
Year	From 1990
Budget	2017 to Q4 2021: 774,092€
Key areas	Product safety

AENOR CERTIFICATION N MARK FOR SWITCHGEAR AND SMALL ELECTRICAL EQUIPMENT PRODUCTS	
Our role	Sole contractor
Client	Multi-client
Description	<p>AENOR N Mark enables a manufacturer to demonstrate that its product complies with the specific quality and safety requirements established in the provisions of a Spanish, European or international standards and technical specifications.</p> <p>AENOR CERTIFICATION N MARK FOR SWITCHGEAR AND SMALL ELECTRICAL EQUIPMENT PRODUCTS certifies compliance with electrical safety standards. Any switchgear and small electrical equipment product bearing the N MARK guarantees that it is safe for the consumer.</p> <p>To certify these products, AENOR has been accredited by the National Accreditation Entity (ENAC). Once the N Mark has been acquired, as a signatory of the CENELEC Certification Agreement (CCA), AENOR can issue the Notification of Test Results (NTR) to acquire the marks of other signatory bodies such as the IMQ (Italy), VDE (Germany), LCIE (France), etc.</p>
Country	Worldwide
Year	From 1990
Budget	2017 to Q4 2021: 1,332,071€
Key areas	Product safety

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CE MARK FOR CONSTRUCTION PRODUCTS (CPR): WIRES FOR POWER, CONTROL AND COMMUNICATIONS	
Our role	Sole contractor
Client	Multi-client
Description	<p>CE Mark demonstrates that a product sold in the EU market complies with the all the applicable requirements regarding high safety, health, and environmental protection requirements provided for by European regulations, that provide consumers, companies and Public Administrations with information about the product's safety aspects and features.</p> <p>From 2017 WIRES are subject to CE marking in accordance with European Regulation 305/2011 on construction products. all the power, control and communication cables, and fibre optics destined to be permanently installed on construction sites must comply with the basic fire safety requirements established by the Construction Products Regulation (CPR).</p>
Country	Worldwide
Year	From 1990
Budget	2017 to Q4 2021: 3,009,170
Key areas	Product safety

CE MARK FOR CONSTRUCTION PRODUCTS (CPR): CEMENTS	
Our role	Sole contractor
Client	Multi-client
Description	<p>CE Mark demonstrates that a product sold in the EU market complies with the all the applicable requirements regarding high safety, health, and environmental protection requirements provided for by European regulations, that provide consumers, companies and Public Administrations with information about the product's safety aspects and features.</p> <p>AENOR is notified by the Ministry of Industry, Trade and Tourism and accredited by the National Accreditation Entity (ENAC) for this certification, for the several products.</p> <p>AENOR has a high activity in assessment of construction products as established in the system for the Assessment and Verification of Constancy of Performance (AVCP), established by Regulation (EU) No 305/2011 on construction products, CPR.</p>
Country	Worldwide
Year	From 1990
Budget	2017 to Q4 2021: 1.783.611€
Key areas	Product safety